

CSHS REGIONAL RESOURCE GUIDE – REGION 2

Ascension; East & West Baton Rouge; East & West Feliciana; Iberville; Pointe Coupee

| Organization | Contact information | | Services/Information | Eligibility | Physician Referral |
|---|---|---|--|---|---|
| Advocacy Center www.advocacyla.org | Advocacy Center Spanish/ Vietnamese | 800-960-7705 | No cost legal assistance; Patient/education rights | persons with disabilities and elderly | No |
| Child Care Assistance Program (CCAP) www.dcfs.la.gov | Toll free | 888-524-3578 888-LAHELPU | Child care assistance for children under 13 | Financial criteria | No |
| Child Protection Investigation www.dcfs.state.la.us | State hotline-report* | 855-4LA-KIDS 855-452-5437 | Investigates/validates child abuse/neglect claims | Birth thru 17 yrs | No |
| Children's Special Health Services (CSHS) www.dhh.la.gov/cshs | Main | 225-242-4890 | Regional sub-specialty medical clinics and/or care coordination | Birth – 21 yrs Financial Criteria; medical criteria for certain diagnosis | Yes – MD provides diagnosis on a Rx |
| Dental Services (MCNA) www.mcna.net/ | Main Number | 800-494-6262 | Dental Services | Medicaid Eligible *MCNA web site for benefit info | No |
| Dept. of Education Exceptional Children School Board System Pupil Appraisal www.doe.state.la.us | Ascension East Baton Rouge West Baton Rouge East Feliciana West Feliciana Iberville Pointe Coupee | 225-391-7211 225-929-8600 225-343-8405 225-683-5638 225-635-3891 225-687-4341 225-638-8674 | Developmental Screening Special Education Preschool; ST, OT, PT | Ages 3 - 21 yrs Developmental Screens 3 – 5 yrs | No |
| Developmental Disabilities Office for Citizens with Developmental Disabilities Capital Area Human Services District (CAHSD)* www.cahsd.org North Lake Resource Center on Developmental Disabilities (Hammond) www.dhh.la.gov (Type: OCDD Resource Centers) | OCDD Resource Center | 225-925-1910 985-543-4113 | Cash subsidy; Early Intervention; Supported Living; Transition, Voc & Rehab service; Waivers; Individual & Family Support; PT;OT;ST; Service Coordination; Nursing, Social Work; Mental Health; DD Technical Assist; DD Training and Education | Developmental Disability criteria Includes persons with Autism, MR, CP (severe), Epilepsy (severe) | No referral MD signs enrollment form |
| Early Steps www.laeikids.com | Early Steps Toll free | 225-925-2426 866-925-2426 | Developmental screening early intervention ST, OT, PT | Ages Birth - 3 yrs | No |
| Emergency/Disaster American Red Cross www.redcross.org/la/new-orleans United Way www.unitedwaysela.org Dept of Family Services www.dcfs.state.la.us | Am Red Cross (Toll free) United Way Family Services | 800-229-8191 211 504-822-5540 888-LAHELPU 888-524-3578 | Emergency relief Vietnamese/Spanish Evacuation guides Community services link 24 hr hot line-SSI WIC, Medicaid, Food Stamps | Need based Some programs have financial criteria Financial criteria | No |
| Families Helping Families of Greater Baton Rouge www.fhfgbr.org Bayou Land FHF Information Center www.blfhf.org | FHF Family 2Family Information Center | 866-925-2426 225-216-7474 800-331-5570 985-447-4461 | Information & Referral; Education & Training; Peer to peer support | No cost | No |
| Food Stamps (SNAP) Supplemental Nutrition Assist www.dcfs.state.la.us | Toll free | 888-LAHELPU 888-524-3578 | Supplemental Nutrition Assistance | Financial Criteria | No |
| Health Insurance Marketplace www.healthcare.gov | Statewide – National Marketplace | 800-318-2596 | Health Insurance access | Financial Criteria Financial Assist | No |

Information provided by Louisiana Children's Special Health Services (CSHS) © 3/2015 www.dhh.la.gov/cshs

Most State and Federal Programs are based on financial eligibility and/or diagnoses. When in doubt – refer to the agency for eligibility determination.

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| Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp | East Baton Rouge Office | 225- 287-7770 | Vocational rehab/work support for persons with disabilities, voc counseling & referrals | Eligibility assessment | No |
| Medicaid/Bayou Health Enrollment www.dhh.la.gov | Bayou Health/LaCHIP LaMOMS/TAKE CHARGE | 877-252-2447 888-342-6207 | Health Insurance 24 hours service; Vietnamese/Spanish | Financial Criteria LaMOMS – covers pregnancy thru 60 days PP | No |
| Mental/Behavioral Health Human Service Authority www.dhh.la.gov | Children Adult 24 hr crisis | 225-922-0445 225-925-1906 800-272-8367* | Mental Health Services Addictive disorders Crisis counseling | Call for eligibility screening open to anyone* | No |
| Mental Health Crisis Children and Adolescent Response Team C.A.R.T. | Daytime After hours* | 225-922-0631 225-924-3900 | Crisis counseling/referral 24 hr/7 days week | Under age 18 | No |
| Human Service Authority | 24 hr crisis line | 800-272-8367 | Crisis counseling | All ages | |
| Mental Health Support Louisiana Federation of Families for Children's Mental Health www.laffcmh.org | Main Number Parent Line | 225-293-3508 800-224-4010 | Information & Referral; Education, training and family mentoring for BH issues; Peer to peer mentoring to age 24 | Parent, Caregiver & children/youth with emotional, BH/MH issues | No |
| Parenting Support/Classes Family Road of Baton Rouge www.familyroadgbr.org | Family Road | 225-201-8888 | Services, Classes, Workshops, Support Groups and Counseling | Incentives for participation | No |
| Personal Care Services – www.dhh.la.gov (type EPSDT) | Toll free - information assistance | 877-455-9955 | Personal Care Services | Medicaid Eligible birth - 21 yrs Medical Criteria | Yes Diagnosis on MD Rx. |
| Prescription Assistance Partnership for Prescription Assist www.pparxla.org St. Vincent De Paul CENLA (CMAP) Wal-Mart walmart.com Target target.com Kmart kmart.com | PPA SVD CENLA Local store | 888-477-2669 504-940-5031 225-267-5447 888-443-7494 Call area store | Prescription Assistance Low/no cost Prescription Assistance Prescription Assistance \$4-5/30 day supply Kmart \$10/90 day | Financial criteria Financial criteria Financial criteria Low cost generic formulary | No |
| Shiners' Hospitals for Children (Shreveport) www.shrinershospitals.org | Main | 318-222-5704 | Orthopedic conditions; Surgery; Therapy; Equipment | No out of pocket *Must keep MD appointments | Diagnosis from MD |
| Social Security Income/SSI www.ssa.gov | Toll free | 800-772-1213 | Income for disabled Reapply if denied | Disability Criteria | Diagnosis from MD |
| Transportation Medicaid/Bayou Health www.dhh.la.gov | Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare | 855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427 | Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment | Medicaid Eligible | No |
| Women Infants and Children Program (WIC) www.dhh.la.gov | Toll free National Healthy Baby Resource Help Line | 800-251BABY 800-251-2229 | Food and formula Nutrition education Breastfeeding support | Financial criteria *Must keep MD appointments | MD signs application / referral |

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